

The Gig:

We're on an exciting journey to create one of the most irresistible travel brands in the world and are building an epic team to help make our ambition a reality. We are on the hunt for a super talented 'someone' who likes to raise a glass and then fill it with smiles.

This 'someone' genuinely enjoys making drinks as much as our sailors love to drink them. They are extremely knowledgeable when it comes to menu items, liquor brands, beers, and non alcoholic selections & encourage our sailors to try something new.

In other words, this 'someone' needs to know how to Make Ship Happen. Your excellent attention to detail and self-starter mentality means you can think quick on your feet and keep calm when ship gets real. Ultimately, we won't be able to remember how we got by without you.

What You'll be Up To:

- Provide an epic experience for our guests at all times
- Maintain complete knowledge of all menu items, liquor brands, beers and non-alcoholic selections available in the assigned outlet
- Maintain complete knowledge of designated glassware and garnishes for each drink
- Maintain complete knowledge of table/seat/station numbers, proper table set ups, room capacity, hours of operation, menus, price range and dress code of assigned outlet
- Competently open and serve wine/champagne bottles
- Fully knowledgeable in standard cocktail recipes, wine lists, spirits, other alcoholic beverages, garnishes and presentations
- Interact with Sailors and provide beverage information, promoting drinks and/or upselling premium brands. They will also suggest alternative cocktails that aren't visible on the menu
- Ensure that all bar products, equipment and cleaning materials are used in a cost-effective manner
- Ensures that Sailor orders are correctly entered into the system and monitors tab for any corrections necessary
- Carries out clear down routines after service and ensures the appearance and condition of all items including glasses and bottles meet Virgin Voyages standards
- Be familiar with all cruise services/features and activations to respond to Sailor inquiries accurately
- Notifies Bar Supervisor of any complaints raised and seeks to resolve
- Mentors junior members of the Bar team and provides training where required
- Ensures that their bar area is properly stocked, set up and ready to open as scheduled
- Responsible for any shortcomings related to inventory, equipment or cash handling, therefore ensures accuracy when dealing with said items
- Ensures compliance with the Company alcohol policy and notifies Bar Supervisor when Sailors/Crew are in danger of breaching

- Assists with inventory stock checks and requisitions relating to bar equipment, items and consumables
- Ensures Public Health standards of work station are met

Superpowers Required:

- Minimum 2 years' experience as Bartender onboard a Cruise ship or 4/5 star hotel/resort
- Passionate about people and able to handle sailor complaints with a smile!
- All certificates as required by the STCW code for this position
- Strong written & verbal skills
- Knowledge of various drink recipes and beverage service standards

What Matters to Us

At Virgin, your personality matters as much as how good you are at what you do. We want you to bring it to our hang out spot and help make the place even better. So, we won't be surprised to hear that when people talk about you they say you are clever, on top of it, able to think ahead, intuitive, passionate and someone people respect and enjoy working with because you make things happen.